



Caldwell Office

Traci McClure,
**Caldwell Customer Service/
Office Manager**

Office: [Caldwell](#)

E-Mail: traci@thehartwellcorp.com



Title/Responsibilities: Office Manager, Office Management, Procedures, Client and Insurance Company Relations

Professional Certifications: INS 21, 22, 23 Essentials of Management

Areas of Specialization: Commercial Insurance, Risk Management Services

With Hartwell Corporation since: 2002

Professional experience before joining Hartwell: 20+ years in the insurance industry serving a variety of roles; Worker's Compensation Claims Management, Account Executive, Account Manager, Customer Service Manager, Trainer of specialty workers compensation topics, Technical Writer, Secretary/Treasurer of the North Coast Wine Safety Group (a Worker's Compensation Insurance Safety Group for the winery and vineyard industry).

Birthplace: Cheyenne, WY

Personal Interests/Hobbies: Photography, hiking, family

What brought you to Idaho: Grew up in Idaho, moved back to be near family.

